



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

Amount due on or before **\$236.54**
May 3, 2024

Pay \$238.70 after May 10, 2024
Account #102-222-222-1-8
Bill mailing date is Apr 11, 2024

SERVICE ADDRESS: OHIO CUSTOMER 2, 9944 ELM STREET, ATHENS, OH 45701-9105
0 1

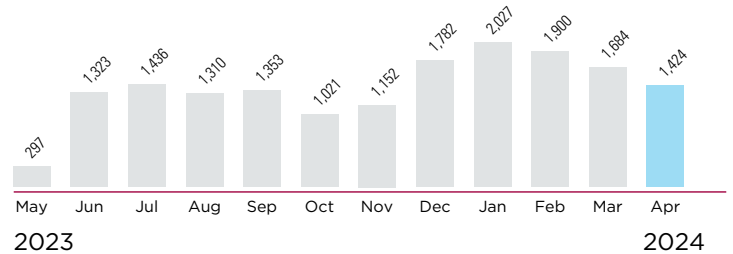
CY 09

Notes from AEP Ohio:

Make this bill the last one sent in the mail! Go paperless and get email alerts when your bill is ready. Sign up at AEPPaperless.com!

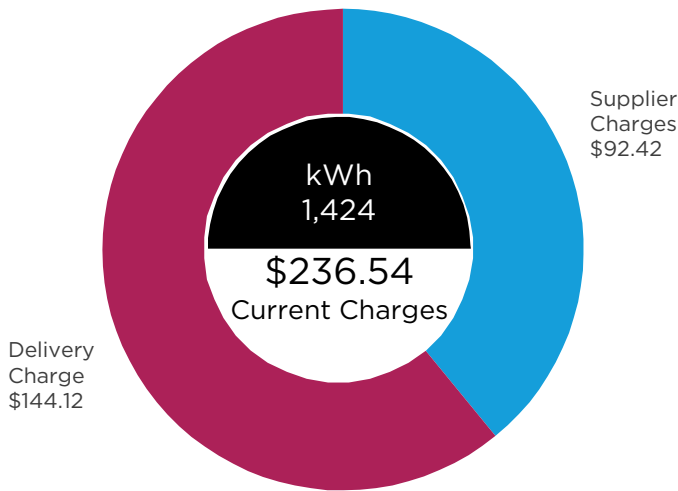
OHIO CUSTOMER 2
9944 ELM STREET
ATHENS, OH 45701-9105

Usage History (kWh):



Current bill summary:

Billing from 03/13/24 - 04/11/24 (30 days)



Methods of Payment



aepohio.com



PO Box 371496
Pittsburgh, PA 15250-7496



1-800-611-0964 (fee may apply)

Need to get in touch?

Customer Operations Center: 1-800-672-2231

Outages: AEPOhio.com/outages or 1-800-672-2231

Please tear on dotted line.

Turn over for important information! ➔

Thank you for your prompt payment. Please include your account number on your check and return this stub with your payment.

OHIO CUSTOMER 2, 9944 ELM STREET, ATHENS, OH 45701-9105



Non-Payment/Return Mail:
PO BOX 24401
CANTON, OH 44701-4401

14412
Account #102-222-222-1-8
OHIO CUSTOMER 2

Amount due on or before **\$236.54**
May 3, 2024

Payment Amount \$

Pay \$238.70 after 05/10/2024

Make check payable and send to:
AMERICAN ELECTRIC POWER
PO BOX 371496
PITTSBURGH, PA 15250-7496



☐ The **Neighbor to Neighbor** program helps disadvantaged customers pay their electric bill. I want to help. My payment reflects my gift of

\$ _____

0000236540000238700100000000001022222221811041005009900005

Important Message

Bills may be paid by mail or to an authorized agent. Payment to others is at your own risk. For online payment options and authorized pay locations, please visit us at <https://www.aepohio.com/account/bills/pay/>, select "Pay Bill" from your mobile app, or call us at 1-800-672-2231.. Customers who are hearing impaired may call 1-800-617-1234 (TDD/TTY).

We offer several ways for you to pay your bill. In addition to paying in person or by mail, you may receive and pay your bill electronically (e-Bill) or have your payments deducted automatically from your checking or savings account.

Definitions:

Actual: Reflects that a reading was taken from your meter.

Estimate: Reflects that we were unable to read your meter this month. We calculated your bill based on prior usage and seasonal variations. You can choose to call us with an actual meter read at 1-800-672-2231.

Kilowatt-hour (kWh): The unit measure for the electricity you use. For example, you use one kWh of electricity to light a 100-watt light bulb for 10 hours.

Customer Charge: The fixed monthly basic distribution charge to partially cover costs for billing, meter reading, service line maintenance and equipment.

Late Payment Charge: (if applicable) A late charge is added to the overdue amount of the regulated portion of your bill if you do not pay your bill within seven (7) days of the due date. The amount of the late charge is one and one-half percent (1.5%) of the total AEP Ohio amount billed.

Standard Service Offer: When customers purchase generation through AEP Ohio's auction process and not through a supplier.

Generation Service or Supply: Charges associated with the production of electricity.

Purchased Power Agreement Rider (PPA): The PPA allows AEP Ohio to collect or pass back the difference between total costs and revenues associated with a specific purchase power agreement.

Transmission Service: Charge for moving high-voltage electricity from a generation facility to the distribution station of the local electric utility. Transmission charges show under the delivery portion of the bill.

Distribution Service: Charge for use of local wires, transformers, substations and other equipment used to deliver electricity to your home/business. Distribution charges show under the delivery portion of the bill.

Deferred Asset Phase-In Rider (DAPIR): Recovers previously incurred deferrals for distribution assets.

Delivery: The graph on the first page shows charges associated with moving electricity through transmission lines and distribution lines as well as costs to maintain those lines and other distribution costs.

Non-jurisdictional charge: Charges for services that do not meet the definition of "retail electric service". Retail Electric Services are services involved in supplying or arranging for the supply of electricity to ultimate customer from the point of generation to the point of consumption. These charges are presented on your bill separate from your supply, transmission services and distribution service charges. Non-jurisdictional charges are excluded from the amount due to avoid disconnection if a disconnect noticed is received.

We welcome the opportunity to assist you. Our customer service center is open 24 hours a day, 7 days a week. If you have a question, please call us toll free at 1-800-672-2231, or 1-800-617-1234 (TDD/TTY). If you feel your concern has not been resolved, you can contact us at www.aepohio.com, call 1-800-672-2231, or write us at "Customer Concerns", 850 Tech Center Dr., Gahanna, OH 43230.

Customers may be assessed a deposit if they have not made a full payment (or arrangements) on a bill that contains a previous balance, or have been disconnected for nonpayment, fraudulent practice, tampering, or unauthorized reconnection during the preceding 12 months. Residential deposits may be made through a cash deposit or approved guarantor. Non-residential deposits may be made by cash, approved letters of credit, or approved surety bonds. To discuss any further options please call AEP Ohio. To contest a deposit, you can contact us at www.aepohio.com, call 1-800-672-2231, or write us at "Customer Concerns", 850 Tech Center Dr., Gahanna, OH 43230.

If you have a complaint in regard to this disconnection notice that cannot be resolved after you have called AEP Ohio, or for general utility company information, residential and business customers may contact the public utilities commission of Ohio (PUCO) for assistance at 1-800-686-7826 (toll free) from eight a.m. to five p.m. weekdays, or at <http://www.puco.ohio.gov>. Hearing or speech impaired customers may contact the PUCO via 7-1-1 (Ohio relay service). You may write to: Public Utilities Commission of Ohio, Attention: CSD, 180 E. Broad Street, Columbus, Ohio 43215-3793.

The Ohio consumer counsel (OCC) represents residential utility customers in matters before the PUCO. The OCC can be contacted at 1-877-742-5622 from eight a.m. to five p.m. weekdays, or at <http://www.pickocc.org>.

Rates Available on Request

Electronic Check Conversion – if you pay by check, you authorize us to convert your paper check into an electronic debit.

If you have questions, please call AEP Ohio at 1-800-672-2231 or visit us at www.AEPOhio.com.



Service Address:

OHIO CUSTOMER 2
9944 ELM STREET
ATHENS, OH 45701-9105

Account #102-222-222-1-8

Line Item Charges:

Previous Charges		
Total Jurisdictional Charges At Last Billing	\$	248.12
Total Non-Jurisdictional Charges At Last Billing		10.00
Payment 03/28/24 - Thank You		-258.12
Previous Balance Due	\$	.00*
Current AEP Ohio Charges		
Tariff 820 - Residential Service 04/11/24		
Service Delivery Identifier: 0001111111111111		
Transmission Service	\$	62.42
Distribution Service		71.70
Customer Charge		10.00
Current Electric Charges	\$	144.12*

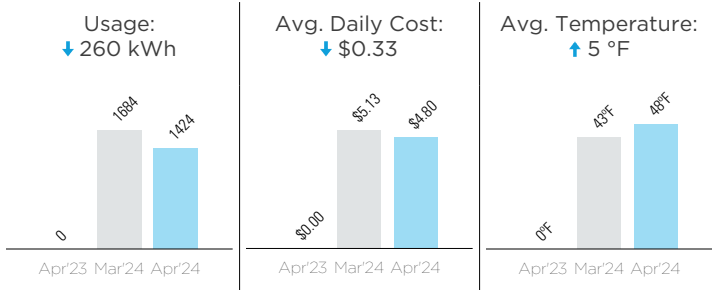


Current Energy Harbor LLC Charges (888-254-6359)		
Supplier Account Number - 138616814		
Service Delivery Identifier: 0001111111111111 04/11/24		
Fixed Rate \$0.0649 (1424kWh X .0649000)	\$	82.42
Non-Jurisdictional Charge		10.00
Current SDI Charges	\$	92.42
Current Supplier Balance Due	\$	92.42*

Total Balance Due	\$	236.54
*Charges make up the "Total Balance Due"		

Usage Details:

↑↓Values reflect changes between current month and previous month.



Total usage for the past 12 months: 15,285 kWh
Average (Avg.) monthly usage: 1,390 kWh

Meter Read Details:

Meter #333333333					
Previous	Type	Current	Type	Metered	Usage
15285	Actual	16709	Actual	1424	1,424 kWh
Service Period 03/12 - 04/11				Multiplier 1	
Next scheduled read date should be between May 9 and May 14 .					

Notes from AEP Ohio:

Price-to-Compare: For tariff 820, in order for you to save money off of your utility's supply charges, a supplier must offer you a price lower than AEP Ohio's price of **\$0.113** per kWh for the same usage that appears on this bill. To review available competitive supplier offers, visit the Public Utilities Commission of Ohio's "Energy Choice Ohio" web site at www.energychoice.ohio.gov.

For Informational Purposes only: The below costs are NOT NEW CHARGES and are approximate values. AEP participates in programs required by the state of Ohio to support energy conservation and to secure renewable energy resources. For more information on energy efficiency programs, please visit www.AEPOhio.com/Save.

Renewable Programs: \$1.36
Energy Efficiency Programs: \$0.00
Peak Demand Reduction Programs: \$0.00

The Public Utilities Commission of Ohio in Case number 23-169-EL-RDR on August 9, 2023 approved an adjustment to Ohio Power Company's Enhanced Service Reliability Rider rate effective with this bill. A residential customer using 1,000 kWh of electricity will see an increase of \$0.28 per month.

A smart meter is installed on your premises. **If service is disconnected due to non-payment, it will be remotely disconnected and no physical notice will be left at your service address.** On the day of disconnection, service will be shut off after 10 a.m.

As a participant in the AEP Ohio Customer Choice Program, your electric energy is being supplied by **Energy Harbor LLC**. This bill reflects AEP Ohio charges for delivery of the electric and all electric energy supply charges AEP Ohio has received from your supplier as of the Billing Date shown on this bill. For questions about your electric energy supply charges please contact Energy Harbor LLC at (888)254-6359. Please note that failure to pay charges for competitive retail electric services (CRES) may result in loss of those products and services, the cancellation of your contract with the CRES provider and your return to AEP Ohio's Standard Offer for energy supply services.

Due date does not apply to previous balance due.

Enjoy the benefits of constant connection. Download our mobile app today, at Google Play and iTunes stores.